# Connecticco Delivery Services L.L.C

Connecticco Delivery Services L.L.C. are , specializing in providing logistics and delivery solutions to businesses in the UAE and abroad. We have grown rapidly over the past years and now we provide a comprehensive logistical solution to facilitate our clients' every requirement with about 800 employees in UAE and with 400 company owned vehicles.

Our business has developed through our reputation for close, personalised working relationships with all our customers, ensuring we always satisfy their needs and expectations.

#### We deliver:

- Consistent high quality standards 7 days a week, 24 hrs per day
- Hassle-free service delivery
- Good communication with personalised support for each client
- Continuous feedback on delivery progress through the latest technology and mobile communication
- Motivation of our drivers through continuous contact and personalised involvement through incentives, with the company ensuring that its policy on clean vehicles and drivers in smart uniform are adhered to at all times
- · Instant verbal proof of delivery, with either faxed or emailed hard copies available
- Specialists in delicate and time sensitive projects e.g. Food, Medical, Tenders and digital equipment.

## Our competitive advantages are:

- · Flexibility to adapt to our customers' requirements at short notice
- To provide consistent service in an environment where this is difficult to execute
- · Smart decision making at the customer interface by our competent staff
- Fully trained staff and drivers to manage the customer's every need with expertise, punctuality and professionalism

## The main services we provide are:

- Urgent services
- Urgent same day services
- Economy same day services
- Overnight services
- Worldwide courier
- Medical courier services
- Technical courier services
- Storage & distribution

### **Our Mission:**

- To provide a total logistical solution to our customers needs One Stop Shop
- · To focus on quality opportunities, local, national and international
- To be innovative, build partnerships and be professional
- · To fully utilise all IT opportunities available to offer a hassle free, efficient service
- To continue to grow our business through quality service and value for money

### Our Fleet:

- We combine an outstanding professional team with our fleet of Motorbikes, cars and vans to guarantee excellent customer service.
- We are constantly upgrading all of our equipment to make sure that we never have to disappoint our clients with a breakdown. You need reliable service and we have the equipment to provide it!